

Electronic Acknowledgement Receipt

EFS ID:	4202353
Application Number:	10610486
International Application Number:	
Confirmation Number:	5347
Title of Invention:	Ideal transfer of call handling from automated systems to human operators based on forecasts of automation efficacy and operator load
First Named Inventor/Applicant Name:	Eric J. Horvitz
Customer Number:	27195
Filer:	David Matthew Noonan/Stacey Bussey
Filer Authorized By:	David Matthew Noonan
Attorney Docket Number:	MS303530.1 / MSFTP471US
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Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	yes
Payment Type	Credit Card
Payment was successfully received in RAM	\$940
RAM confirmation Number	5719
Deposit Account	
Authorized User	

File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/Message Digest	Multi Part/.zip	Pages (if appl.)

1	Request for Continued Examination (RCE)	30353001RCE.pdf	667249 957599521d0c480344fa6cfb388844000 b736ed	no	3
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Warnings:**Information:**

2	Fee Worksheet (PTO-06)	fee-info.pdf	32318 3555cc5cc0983802e6cb74463475d0f1f1 5446	no	2
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Warnings:**Information:****Total Files Size (in bytes):**

699567

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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.